JAVA SUPPORT ENGINEER RESUME

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Career Goal:

Seeking the position of a Java Support Engineer to help in achievement of organizational objectives owing to my competence in J2EE, XML, OOAD, UML, Java, C++, Sybase and .Net.

Technical Skills:

Operational knowledge of programming languages:

- Java, J2EE
- Visual Basic
- SQL, PL/ SQL

Thorough with J2EE architecture:

- Jakarta struts
- JSP, Servlets, JDBC
- Ajax, HTML

Familiarity with development tools:

- Eclipse, clear case
- Oracle JDeveloper
- TOAD, Jmeter

Solid understanding of database management systems:

- Oracle, DB2
- SQL server
- MySQL

Brilliant with Microsoft tools:

- Word, Excel
- Power point
- Access, Visio

Adroit with test management software:

- Test Director
- Load Runner
- Quick Test pro

Crystal clear with Oracle applications:

- Supply chain application
- Order Management
- Warehouse management systems

Immense capabilities to:

- Troubleshoot J2EE web applications
- Implement virtualization technologies like Vmware

Relevant Experience:

Java Support Engineer
SRA International, Inc.
January 2012 – Present
West Nyack, NY

- Researched and providedrecommendations for business expansion.
- Ensured proper functioning of applications and upgraded COTS for further suppport.
- Followed and maintained documents to meet ISO level policies and procedures.
- ResolvedJava errors and supported CBP Systems related to cargo services.
- Coordinated withIT staff to resolve issues related to Windows, CRs, and WRs.
- Documented and evaluated measures for highly challenging tasks.

- Researched and determined ways to create globally competitive techniques.
- Assured quality and fixed WR issues through detailed investigation.

Java Support Engineer
Science Applications International Corporation (SAIC)
November 2010 – January 2012
Albuquerque, NM

- Developed and modified codes to integrate in servers and applications.
- Gathered data and tested accuracy to yield desired results.
- Utilized CTS, Unix and Java to develop improved versions.
- Provided resolution to technical errors and planned releases.
- Resolved customer queries through tracking systems and providing regular updates.
- Coordinated with senior employees for better and fast results while within set timeframe.
- Installed software products and attended advanced training sessions on software testing.
- Conducted research on customer queries and formatted ways to resolve issues.

Educational Background:

Bachelor's Degree in Information Technology
Midlands Technical College
August 2006 – May 2010
Columbia, SC

Professional Certification:

OCP – Java SE 6 ProgrammerJuly 2010

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