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# LANDESK ENGINEER RESUME

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## Career Goal:

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Seeking the position of LANDesk Engineer in a prestigious organization where I can confidently share my expertise in MS Vista, Active Directory and Adobe Pro

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## Technical Skills:

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Profound knowledge of printers:

- Cannon
- Panasonic
- Xerox

Strong technical command of security applications:

- McAfee Anti-virus Enterprise
- LANDesk remote service
- Remedy

Cognitively expert in incident tracking systems:

- HEAT
- ITSM

Thorough understanding of Adobe applications:

- Photoshop
- Illustrator
- Dreamweaver

Dexterity in mobile operating platforms:

- iOS
- Blackberry
- Android

Expertise in social networking applications:

- Twitter
- Facebook
- LinkedIn

Adept in anti-virus software packages:

- LANDesk Anti-virus
- Avast
- Norton 360

Sound abilities to:

- Use remedy ticketing and execute data recovery operations
- Understand tablet devices, workstations and laptops

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## Relevant Experience:

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LANDesk Engineer  
Digital Management, Inc.  
January 2012 – Present  
Barbourville, KY

- Supported software deployment projects and evaluated software requirements.
- Implemented advanced scripting services with Auto IT and other scripting languages.
- Maintained and managed ALM environment and LANDesk CSA.
- Designed and developed virtual applications through Thinapp.
- Developed and implemented LDMS integration applications.
- Participated in deployment of LDMS patches to maintain existing environment.
- Prepared and executed queries and reports using MS SQL Server.

- Administered SLM configurations and managed MAC environments.

LANDesk Engineer  
Creative Computing Solutions, Inc  
November 2010 – January 2012  
Washington, DC

- Provided assistance for all phases of LANDESK Management suite.
- Supported software discovery procedures and inventory systems.
- Managed self service portals and implemented mobile device management.
- Administered policy enforcements and maintained remote control functionality.
- Created and executed OS imaging and post deployment operations.
- Developed and managed application blocking services.
- Prepared and executed scripts for information gathering procedures.
- Implemented LANDESK modules and updated new computer images.

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### **Educational Background:**

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Bachelor's Degree in Information Technology  
Bates Technical College  
August 2006 – May 2010  
Tacoma, WA

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