
Loss Mitigation Specialist Resume

Job Objective

To use my skills and abilities to obtain a position within an organization as a Loss Mitigation Specialist in my chosen field. Years of education and experience can help better the company as well.

Highlights of Qualifications:

- Admirable experience in managing mortgage loans and loss mitigation
 - Profound knowledge of Fair Debt Collection Protection Act
 - Exceptional knowledge of loss mitigation workout options
 - Immense ability to manage work according to real estate regulations and law
 - Outstanding ability to perform all foreclosures functions
 - Excellent Microsoft application skills
 - Sound communication skills
 - Proficient in mortgage insurance coverage
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Professional Experience:

Loss Mitigation Specialist

Kforce Inc., Appleton, WI

May 2006 – Present

- Maintained activities on all accounts and collected daily data in all delinquent accounts.
- Monitored and managed all inbound and outbound collection calls.
- Administered collection of mortgage payments and received all outstanding fees.
- Evaluated borrower's financial condition to prepare strategies in case of nonpayment of debt.
- Monitored loss mitigation process and made borrower follow up.
- Prepared and followed target goals and maintained a proper queue at all times.
- Analyzed and identified problem areas and ensured appropriate resolution.
- Assisted other departments in loss mitigation process.

Loss Mitigation Specialist

ServiceLink Loss Mitigation Services, Appleton, WI

March 2003 – April 2006

- Evaluated all loss mitigation files within required timeframe and determined viable options for borrower.
 - Prepared records of loan, prepared loan modifications and obtained required title endorsements.
 - Assisted borrowers and realtors in loan modification program and planned a repayment option as required.
 - Coordinated with agents and borrowers and provided regular status reports for loss mitigation files.
 - Managed all communication with borrower and provided required information.
 - Monitored customer requests and ensured timely resolution of same.
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Education:

Bachelor's Degree in Business Administration

Shippensburg University, Shippensburg, PA

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