
LYNC ARCHITECT RESUME

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Career Goal:

To be able to work in your organization as a Lync Architect where I can fully utilize my skills in MS Lync, Windows Server and Exchange Server technologies

Technical Skills:

Expertise in operating system software:

- CentOS
- Ubuntu Linux
- Windows Server R2

Specialist in servers:

- IIS
- Active Directory
- Hyper-V

Quick and excellent in Cisco services:

- UCM
- UCCE
- Lync 2013 Server

Well versed with forefront operations:

- Client
- Exchange
- Sharepoint

Agile and immaculate in system architecture development concepts:

- Windows engineering
- Virtualization
- Project management

Familiarity with networking concepts:

- Firewalls
- DNS
- DHCP

Strong capabilities to:

- Understand system architecture and use storage solutions
- Work with load balancers and netflow analyzer

Immense abilities to:

- Understand and use backup solutions and data protection manager
- Use Autodesk suite and prepare network designs

Relevant Experience:

LYNC Architect
The MIL Corporation
January 2012 – Present
Phoenix, AZ

- Assisted in operational support services for Lync apps.
- Designed and developed QoS and other network parameters.
- Participated in understanding and review of latest networking technologies.
- Conducted technical education sessions and training discussions.
- Developed and implemented Lync server with back end services.
- Executed SQL mirroring for back end servers and availability.
- Installed and configured SIP trunking and Lync options.

- Created IVR and formulated voice policies.

LYNC Architect
Robert Half Technology
November 2010 – January 2012
Chicago, IL

- Designed and developed UM mail integration with subscriber access.
- Implemented MS Lync strategies as per business requirements.
- Created response groups and analyzed Lync attributes.
- Prepared schema modifications and formulated firmware upgrade plans.
- Supported and administered Lync client software packages.
- Analyzed escalation issues and conducted health checks.
- Participated in onboarding of new customers as per request.
- Updated customer documentation and developed OAI activities.

Educational Background:

Master's Degree in Information Technology
Black River Technical College
August 2008 – May 2010
Pocahontas, AR

Professional Certification:

MCITP – Lync Server July 2010

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