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## Mac Support Resume

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### Job Objective

Seeking a position as Mac Support in a reputed organization where I can utilize my knowledge and experience.

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### Summary of Qualifications:

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- Remarkable experience in the application of MAC solutions to solving business requirements
  - In-depth knowledge of JAMF Software Server Management and installation of MAC image from JSS
  - Familiarity with Mac OS X Snow Leopard and Xserve server platform
  - Skilled in troubleshooting a LAN, WAN, DSL and T1 circuits
  - Ability to develop and maintain MAC support service
  - Profound ability to juggle and schedule multiple tasks and demands on time
  - Excellent root-cause analysis and problem-solving skills
  - Sound technical, oral and written communications
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### Work Experience:

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Mac Support, August 2005 – Present

Teksystems, Oklahoma City, OK

- Resolved problems, performed upgrades, and maintained end user Mac Pc's.
- Ensured to be available and receptive to trainings facilitated by the company.
- Planned daily activities within the guidelines of company policy.
- Maintained the orderly of work area ensuring safety of self and coworkers.
- Ensured instant alteration to any unsafe condition.

Mac Support, May 2000 – July 2005

Robert Half Technology, Oklahoma City, OK

- Installed, maintained, and configured employee desktop and laptop computers.
  - Performed hardware upgrades on employee desktop and laptop computers.
  - Provided network access support, both general connectivity and specific service support.
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### Education:

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Bachelor's degree in Arts, Washington & Lee University, Virginia, VA

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