
Mainframe Production Support Resume

Job Objective

To secure the position of Mainframe Production Support in a reputable company that will allow me to utilize acquired skills and experience.

Summary of Qualifications:

- Remarkable experience in Mainframe application development
 - Skilled in utilizing operating systems, programming languages, and development tools
 - Sound knowledge of structured programming technology and applications and development methodologies
 - Expert in installing, troubleshooting, operating, testing, planning and configuring Mainframe systems
 - Proficient with COBOL, JCL, CICS, VSAM, DB2, and mainframe tools
 - Excellent analytical, decision-making, and problem solving skills
 - Sound communication and intra-personal skills
 - Profound ability to assess requirements, alternatives, and risks/benefits
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Work Experience:

Mainframe Production Support, August 2005 – Present
Teksystems, Salinas, CA

- Communicated with clients to identify and resolve problems.
- Ensured all key processes are completed accurately within timeframe.
- Assisted clients with error corrections and updated reference tables.
- Received, investigated and resolved all related inquiries.
- Ensured all report books are correctly marked and completed successfully.

Mainframe Production Support, May 2000 – July 2005
Primus Global Services, Salinas, CA

- Verified major projects and ensured that specifications were complete and accurate.
 - Determined programming requirements for major projects.
 - Conducted research and documented findings and recommendations.
 - Developed technical designs to meet system targets.
 - Ensured to code programs that interface with multiple applications.
 - Provided applications development and support and utilized troubleshooting and diagnostic tools.
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Education:

Associate Degree in Computer Science, Fuller Theological Seminary, California, CA

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