
Mainframe Support Resume

Job Objective

Seeking a position as Mainframe Support in a stable company where I can use my skills to benefit the company.

Summary of Qualifications:

- Remarkable experience with Mainframe Environment Management and production deployment
 - Comprehensive knowledge of information systems and current mainframe technology
 - Proficient with z/OS, os/390, COBOL, CICS, JCL, VSAM, DB2, CA
 - Expert in using Maximo tool, LEAN methodologies, operating systems and DBDC sub-subsystems
 - Familiarity with IBM mainframe environment and skilled in managing multiple z/OS LPARS with subsystems
 - Strong customer service focus
 - Sound written and oral communication skills
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Work Experience:

Mainframe Support, August 2005 – Present
Sapphire Technologies, Bloomfield Township, MI

- Maintained mainframe systems technical architecture components.
- Identified and implemented system modifications to improve performance
- Managed TSYS mainframe, operations and facilities support.
- Identified and defined technical requirements associated with needed improvements.
- Ensured that the environments are adequate and documented; and coordinated to support production, development, and application maintenance.

Mainframe Support, May 2000 – July 2005
COMSYS, Bloomfield Township, MI

- Developed and delivered a component of module as scheduled.
 - Documented and reported the approach and actions taken for development of unit.
 - Partnered with business analyst to identify business needs of the module, and developed solutions.
 - Reviewed and tested programs and made necessary amendments.
 - Ensured the quality by debugging and testing of the unit.
 - Adhered to coding standards as specified by client and organization.
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Education:

BS Degree in Information Technology, Alfred Adler Institute, Minnesota, MN

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