Medical Information Specialist Resume

Job Objective

After years of experience, seeking work as a Medical Information Specialist within a qualified and stable company

Highlights of Qualifications:

- · Huge experience in managing work in a pharmaceutical environment according to FDA
- · Deep knowledge of medical terminology and diagnostic tests
- Thorough knowledge of drug information process
- Immense ability to meet all customer requirement
- Exceptional ability to manage multiple projects and prioritize work
- Strong knowledge of medical terminology, pathophysiology, pharmacology
- Knowledge of drug information processes
- Ability to respond to meet caller expectations.

Professional Experience:

Medical Information Specialist Covidien, Knoxville, TN May 2006 – Present

- · Provided technical support for all pharmaceutical products and assisted in resolving all complex queries.
- Managed response letters and drafted it if required.
- Evaluated all communication on competitor medical products and devices.
- Analyzed technical inquiries related to pharmaceutical products or related medical devices.
- Coordinated with medical science team and provided scientific support for same.
- Ensured compliance to standards and guidelines in provided medical information to customers.
- Developed products for cross functional teams and participated in strategy development.
- Maintained standard operating procedure and resolved all queries.

Medical Information Specialist Sunrise Systems Inc, Knoxville, TN March 2003 – April 2006

- Monitored all pharmaceutical and medical questions regarding various products.
- Developed and maintained response database for various products.
- Managed customer inquiries and evaluated answers given by colleague.
- Provided specialist support to various training individuals.
- · Coordinated with various colleagues and field medical team.

Education:

Bachelor's Degree in Nursing Southern Arkansas University, Magnolia, ARMaster's Degree in Pharmacy SUNY – Purchase College, Purchase, NY

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