# **Messaging Administrator Resume**

### Job Objective

Looking for work as a Messaging Administrator to help increase the efficiency and help the organization to meet their long-term goals.

#### Highlights of Qualifications:

- Remarkable experience in technical support
- Huge knowledge of gateway technologies
- Deep knowledge of Instant Messaging and Email Messaging technologies
- · Superior communication skills
- · Solid problem solving and analytical skills

## Professional Experience:

Messaging Administrator PDJBConsulting, Woodmere, NY November 2007 – Present

- Managed configuration, maintenance and upgrades of Notes Serves.
- Analyzed hardware, software and peripheral equipment.
- Maintained user accounts and security policies.
- Handled system security plans.
- Evaluated database size and usage patterns.
- Aided formulation of end user training material.

Messaging Administrator Lockheed Martin Corporation, Woodmere, NY December 2003 – October 2007

- Aided troubleshooting and maintaining Notes-related applications.
- Managed creation and execution of procedures.
- Handled maintaining antivirus protection.
- Provided assistance in restoring Notes accounts, passwords and databases.

### **Education:**

Bachelor's Degree in Computer Science Colorado State University, Fort Collins, CO

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