MOBILE APPS QA ANALYST RESUME

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Career Goal:

Seeking the position of Mobile Apps QA Analyst in a prestigious organization where I can confidently share my expertise in C++, SQL, .NET and Android technologies

Technical Skills:

Profound knowledge of browsers:

- IE
- Chrome
- Safari

Extensive technical knowledge of scripting languages:

- JavaScript
- VB Script

Strong technical command of web tools:

- .NET
- Flash
- XML

Substantial technical acumen of billing systems:

- Amdocs
- Telegence

Cognitively expert in testing technologies:

- WinRunner
- Quality Center
- Quick Test Pro

Adept in defect tracking systems:

- JIRA
- Bugzilla

Familiarity with mobile platforms:

- iOS
- BlackBerry OS

Sound abilities to:

- Implement cellular billing and support customer care
- Prepare shell scripts and conduct manual testing

Relevant Experience:

Mobile Apps QA Analyst
Robert Half Technology
January 2012 – Present
Caldwell, KS

- Participated in analytics verifications of apps with Fiddler.
- Analyzed user feedback and assisted in troubleshooting solutions.
- Evaluated application performance as per established specifications.
- Resolved issues relating to QA and technical systems.
- Documented QA standards and formulated functional specifications.
- Installed and tested apps on iPhone and Windows Phone devices.
- Conducted test marketing campaigns and supported video players.
- Developed mobile apps and managed social media sites.

Mobile Apps QA Analyst

Fast Switch, Ltd.
November 2010 – January 2012
Pontiac, MI

- Prepared manual test cases and analyzed requirements documentation.
- Formulated policy kits to support distribution channels.
- Conducted system testing of portals and mobile apps.
- Developed SQL queries and test cases.
- Maintained UI functionality and administered content management programs.
- Designed testing estimates and conducted team meetings.
- Assisted in requirements reviews and updated mobile apps.
- Participated in web testing and formulated automation test strategy.

Educational Background:

Master's Degree in Information Technology
Southwest Wisconsin Technical College
August 2008 – May 2010
Fennimore, WI

Professional Certification:

MECP Mobile Product SpecialistJuly 2010

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