NETAPP STORAGE CONSULTANT RESUME

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Career Goal:

Seeking the position of NetApp Storage Consultant in a prestigious organization where I can confidently share my expertise in NetApp ONTAP, NetApp Operations Manager and MS Exchange 2007

Technical Skills:

Strong technical acumen of IT application environments:

- Oracle
- SAP
- MS SharePoint

Expertise in networking devices and products:

- Ethernet
- FC switches
- NIS

Well versed with network architecture components:

- Hubs
- Repeaters
- Bridges

Familiarity with libraries:

- · Storage Tek
- ADIC
- Overland

Adept in storage hardware devices:

- DMX-3
- EMC VMAX
- Clariion CX

Expertise in storage software devices:

- SnapShot
- OSSV
- ECC

Quick and excellent in database procedures:

- Data archiving
- Data migration planning
- Disaster recovery planning

Extreme abilities to:

- Implement ticket management systems and IT helpdesk functions
- Formulate change management processes and understand ITIL concepts

Relevant Experience:

NetApp Storage Consultant World IT Solutions January 2012 – Present Miami, FL

- Developed storage management solutions as per client requirements.
- Suggested improvements for storage management tools for client locations.
- Participated in integration of storage management processes in operations framework.
- Provided assistance for utilization of NetApp storage features.
- Implemented storage management systems and documented storage management practices.
- Upgraded Data ONTAP and firmware system implementation.

- Monitored and reported data management systems with OnCommand tools.
- Installed and configured NetApp software and hardware components.

NetApp Storage Consultant Strategic Business Systems, Inc November 2010 – January 2012 Austin, TX

- Prepared aggregates, volumes and other storage management tasks.
- Trained technical teams with configuration of NetApp storage systems.
- Evaluated and reported product maintenance processes.
- Reviewed and updated diagnostic data related to AutoSuppot.
- · Conducted case trend analysis and implemented proactive service management.
- Supported software bug analysis and hardware release plans.
- Participated in assessments of software patches and updated firmware parts.
- Formulated and executed plans for data archival and data migration.

Educational Background:

Bachelor's Degree in Computer Science Ohio Northern University August 2006 – May 2010 Ada, OH

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