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## Network Support Resume

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### Job Objective

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Seeking a position as Network Support with an organization where I can utilize my skills and be an asset to the employer.

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### Summary of Qualifications:

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- Remarkable experience as Network Support Engineer with expertise in installing & maintaining networks and diagnostic tools
  - Skilled in configuring Cisco routers, switches and wireless equipment
  - Proficient in – IP, Ethernet, L2, ATM, TDM, MPLS, PC/SUN-Workstation, switching, routing and cabling
  - Sound knowledge of maintenance of Network hardware and software
  - Excellent network diagnosing and problem solving skills
  - Sound skills and knowledge in network design and security
  - Proven problem identification, analysis, and solution skills
  - Strong organizational, written and verbal communication skills and interpersonal skills
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### Work Experience:

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Network Support, August 2005 – Present  
Concentra Inc., Mansfield, MA

- Troubleshoot issues relating to all network related problems.
- Performed server, desktop, and network Installations and configurations.
- Provided appropriate documentation on involved projects as stated in change management protocol.
- Maintained and created functional requirements and technical specification documentations as required.
- Designed and planned network communications systems.

Network Support, May 2000 – July 2005  
PDS Technical Services, Mansfield, MA

- Provided network design-related specifications and drawings.
  - Provided exact complete information on selecting hardware and software.
  - Maintained technical proficiency in all areas of network.
  - Evaluated and reported on new communication technologies to enhance capabilities.
  - Monitored and troubleshoot performance of the network.
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### Education:

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Bachelor's Degree in Computer Science, Marietta College, Ohio, OH

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