
Operations Team Leader Resume

Job Objective

Actively seeking the position of Operations Team Leader in which to further my career in field while helping business expand.

Summary of Qualifications:

- Ability to be the primary contact for coordinating daily operations
 - Ability to develop teams and individuals through team processes and performance management
 - Ability to provide coaching and guidance to a team on a variety of procedures
 - Ability to supervise a mid-size team while making independent decisions
 - Outstanding problem-solving and negotiation skills
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Work Experience:

Operations Team Leader, August 2005 – Present
Ampak, San Jose, CA

- Planned, coordinated department employees and supported departments of work to be completed daily.
- Developed work schedules to match staffing levels, monitored progress to improve work process efficiency.
- Planned routes to provide most efficient production while also managing labor hours and waste.
- Overseen the set up of equipment prior to production for efficient and effective operation.
- Performed personnel related activities such as hiring, scheduling, performance appraisals.

Operations Team Leader, May 2000 – July 2005
Stryker, San Jose, CA

- Resolved challenging issues with customer service, loss situations, on-time shipment and other key areas of performance.
 - Attended meetings with current suppliers.
 - Trained direct reports on individual LSO situations to ensure operational execution.
 - Lead, coached and continually developed team of direct reports.
 - Set and executed strategy, and ensured the department's objectives are successfully met.
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Education:

Bachelor's Degree In Engineering, Medgar Evers College, Brooklyn, NY

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