

ORACLE BUSINESS ANALYST RESUME

Job Objective:

Position as Oracle Business Analyst.

Highlights of Qualifications:

- Sound knowledge of managing and mentoring other team members
- Excellent analytical, critical thinking and presentation skills
- Ability to analyze and document complex business processes
- Ability to gather and interpret relevant data and information
- Familiarity with oracle core purchasing, iprocurement, isupplier, sourcing, procurement contracts
- Excellent business analysis and organizational skills

Professional Experience:

Oracle Business Analyst

ADS, Inc., Atlanta, GA

August 2005 – Present

Developed and maintained test scenarios and performed functional and regression testing and documented test results.

Worked actively with business to perform User Acceptance Testing.

Completed and documented solution analysis for CRM and Finance projects and enhancements.

Responded instantly to help desk tickets and coordinated solutions with other departments.

Studied and documented company's business practices.

Collected requirements from the business and formulated them into functional and technical designs.

Oracle Business Analyst

Oracle Business Analyst, Atlanta, GA

May 2000 – July 2005

Developed and deployed Oracle training program for all Field Operations personnel.

Presented and provided technical findings and justification for recommended hardware and software changes.

Assisted with onsite functional Oracle support and front line troubleshooting.

Assisted departmental personnel with interface issues and targeted training.

Resolved software and hardware issues that prevented the optimal use of the Oracle tool.

Education:

Bachelor degrees in Computer Systems

University of Arizona, Tucson, AZ

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