Patient Care Navigator Resume

Job Objective

To use my abilities and training as a Patient Care Navigator to help growing company meet or exceed overall goals while also enhancing my career.

Highlights of Qualifications:

- Hands-on experience in various community outreach programs and reimbursement
- Immense knowledge of health care systems and medical terminologies
- Exceptional knowledge of various community resources
- Ability to perform regular assessment of patients over phone
- Ability to analyse patient and family requirements on regular basis
- Familiarity of providing cancer based education programs

Professional Experience:

Patient Care Navigator
Bon Secours Health System, Baton Rouge, LA
August 2012 – Present

Responsibilities:

- Coordinated with patients with various chronic conditions and ensured healthy behaviour.
- Assisted physicians and staff members to analyse patient requirements post care.
- Provided quality services to patients always as a clinical representative.
- Collaborated with patients and provided referrals for specific specialist as per requirement.
- Ensured compliance to medical plans and achieved various treatment objectives.
- Analysed patient requirements and developed appropriate comprehensive teaching programs.

Patient Care Navigator
Fort Walton Beach Medical Center, Fort Walton Beach, FL
May 2009 – July 2012

Responsibilities:

- Coordinated with high risk patients and prepared an efficient implement discharge plan.
- Monitored and identified high risk patients and provided optimal level of care.
- Evaluated effectiveness of patient care programs and ensured satisfaction.
- Scheduled appointments and provided appropriate education to staff members.
- Maintained medical records for various referral agencies and care providers
- Prepared outreach programs for patients and scheduled new appointments for providers.

Education:

Bachelor's Degree in Health Sciences
Hofstra University, Hempstead, NY

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