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## Patient Navigator Resume

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### Job Objective

Looking to fill a position as Patient Navigator in which to put my talents and experience to work for company increasing clientele and enhancing company growth.

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### Highlights of Qualifications:

- Substantial experience in preparing discharge plans and managing various cases
  - Thorough knowledge of insurance issues and resolution
  - Outstanding knowledge of various quality improvement tools
  - Ability to coordinate with patients and families to resolve issues
  - Ability to interpret data for various patient associated data
  - Solid understanding of providing patient care intervention
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### Professional Experience:

Patient Navigator  
Texas Health Resources, Dallas, TX  
August 2012 – Present

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### Responsibilities:

- Coordinated with patient financial care specialist and provided referrals.
- Scheduled patient appointments and provided information for individual tests.
- Established patient requirements and recommended appropriate actions to resolve issues.
- Provided technical support to patient services and scheduled hospital activities.
- Prepared and implemented medical service plans and scheduled patient appointments.
- Coordinated with medical providers and ensured compliance to patients.

Patient Navigator  
Harbor Health Services, Dallas, TX  
May 2009 – July 2012

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### Responsibilities:

- Analysed client requirements for community resources and recreational activities.
  - Prepared educational materials and recommended ways to prevent cancer.
  - Coordinated with medical director and prepared progress reports on monthly basis.
  - Evaluated health insurance coverage utilizing appropriate software.
  - Documented various activities and maintained record of missed and confirmed appointments.
  - Managed and provided answers for any issues relating to facility.
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### Education:

Bachelor's Degree in Nursing  
Rivier College, Nashua, NH

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