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## Peer Support Resume

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### Job Objective

Seeking a position as Peer Support in a reputed organization where I can utilize my knowledge and experience.

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### Summary of Qualifications:

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- Remarkable experience in planning and providing one to one support to consumer
  - Profound knowledge of recovery values and principles
  - In-depth knowledge of Wellness Recovery Action Planning, Crisis Planning, Housing Assistance, Peer-Delivered and Operated Support Services
  - Strong customer service skills and basic computer skills
  - Ability to think strategically and implement seamlessly
  - Excellent written and oral communication skills
  - Ability to effectively represent the department and agency
  - Proven ability to communicate in both written and verbal format
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### Work Experience:

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Peer Support, August 2005 – Present  
Bay-Arenac Behavioral Health, Miami, FL

- Addressed, supported, and advocated the post treatment needs of clients.
- Maintained contacts with clients by phone to discuss and assess their progress.
- Coordinated Inter-agency Case Consultations to achieve individualized recovery goals.
- Engaged consumers who have discontinued services for follow-up, and ensured to organize re-engagement.
- Provided support, information, education, and resources about the facility to consumers and their families.

Peer Support, May 2000 – July 2005  
Magellan Health Services, Miami, FL

- Facilitated the support groups focused on education, recovery process, social supports, and addiction management facilities.
  - Assisted consumers in identifying recovery goals and in the development of crisis and wrap plans.
  - Administered effective coping techniques and self-help strategies.
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### Education:

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High school diploma, Homestead High School, Homestead, FL

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