# PEOPLESOFT ADMINISTRATOR RESUME

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# Job Objective:

Hard working, dependable Peoplesoft Administrator seeking position within a growing or strong organization today.

# Highlights of Qualifications:

- Remarkable experience with PeopleTools 8.49/8.50
- Huge knowledge of resolving off-hour support calls
- Deep knowledge of PeopleSoft Infrastructure Administration
- Wide working knowledge of PeopleSoft Administration tools and techniques
- Familiarity with PeopleSoft Financials, Supply Chain and HR modules
- Amazing ability to coordinate with DBA
- · Outstanding ability to write Unix shell scripts

## **Professional Experience:**

Peoplesoft Administrator e-Solutions, Inc., Defiance, OH November 2007 – Present

- Administered environments and evaluated information systems operations.
- Coordinated with internal and external user communities.
- Aided systems planning, scheduling and implementation.
- Carried out training and reviewed Production application.
- · Handled ambiguous infrastructure issues.

Peoplesoft Administrator V Soft Consulting Group, Inc, Defiance, OH December 2003 – October 2007

- Aided PeopleSoft applications and managed installs of PeopleSoft 8.x and 9.x at all tiers.
- Imparted expert troubleshooting and evaluated issues.
- Managed multiple versions of PeopleSoft and PeopleTools.
- Assisted infrastructure team members.
- Handled capacity planning, disaster recovery and load balancing activities.

## **Education:**

Bachelor's Degree in Computer Science Merrimack College, North Andover, MA

> Tommie Lawrence 1401 Sarah Drive Lake Charles, LA 70601 (222) 227-1029 Email: [email]

### **Career Goal**

A highly talented and resourceful professional seeking the position of a PeopleSoft Administrator to help in achievement of organizational long term goals owing to my knowledge in OBIEE, STAT, HCM, FSCM, People code, Oracle and PL/ SQL.

# **Technical Skills:**

Strong technical knowledge of software applications including:

- BEA Web logic
- Integration Broker
- SQR, Crystal reports

### Brilliant in utilizing applications:

- PeopleSoft Financials 8.9/9.1
- · MS Office, MS Project
- SAP Crystal Dashboard design

## Adept with languages:

- · SQL, Visual Basic
- · Shell scripts
- Perl, COBOL

#### High potential to utilize administration tools:

- Data Mover
- Configuration Manager
- PeopleSoft Command line utilities

### Well acquainted with development tools:

- PeopleCode
- App Engine
- · Application designer

### Thorough with security tools:

- PS Object security
- · Query security
- Tree manager

## Adroit with web server administration:

- BEA Web logic
- IBM Web sphere
- MS IIS

## Wide range of capabilities to:

- Install PeopleSoft environment and upgrade People tools
- Manage PeopleSoft administration in Oracle database setting

# **Relevant Experience:**

Peoplesoft Administrator Amazon Corporate LLC January 2012 – Present Lake Charles, LA

- Handled program installations and security administration for PeopleSoft applications.
- Reported project status, updates, roadblocks and alternative strategies for improvements to peers, management and users.
- · Facilitated communication with users to review, troubleshoot and resolve system issues effectively.
- Authored reports on program set up, security, new processes and procedure modifications.
- · Consulted and interacted with customers to convert end user feedback into effective and enhanced solutions.
- Engineered customized reports, Disaster Recovery plan and development support procedures for new PeopleSoft environment.
- Collaborated with developers and DBA to diagnose, troubleshoot and resolve application performance issues.
- Managed system integration process, deployed change management software and directed maintenance activities in PS Finance module.

Peoplesoft Administrator University of North Carolina November 2010 – January 2012 Chapel Hill, NC

- Administered and maintained database servers, scheduled database procedures and PeopleSoft Environment.
- Created and managed database management plan, reports on PeopleSoft and Database environments, and SSIS packages.
- Provided technical assistance to other PS resources on installation of updates, patches and fixes to PS
  applications.
- Collaborated with PeopleSoft programmers and Functional experts on installing PS environments and troubleshooting and fixing PS errors.
- Configured and administered scheduled jobs, queries, web and application servers, and process scheduler.
- Assisted in infrastructure planning, data mapping, batch job execution and database design ensuring compliance with established standards.
- Supported design, configuration, implementation and administration of PeopleSoft environment.
- Promoted excellence in quality and customer service by addressing and resolving user issues and delivering improved solutions that meet user requirements.

# **Educational Background:**

Master's Degree in Information Technology Northcentral Technical College August 2008 – May 2010 Wausau, WI

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