Performance Officer Resume

Job Objective

To secure a Performance Officer position to help contribute to the growth of the organization and help increase cliental.

Highlights of Qualifications:

- Huge working experience in performance analysis
- · Outstanding knowledge of banking operations in international setting
- Excellent knowledge of banking procedures
- Exceptional analytical skills
- Excellent ability to communicate effectively
- Outstanding ability to work with little supervision

Professional Experience:

Performance Officer

Essential Associates Ltd, Grand Prairie, TX

August 2005 - Present

- Managed and maintained departmental performance intranet site.
- · Carried out performance analysis of department staff.
- Provided training and support services to improve employee performance.
- Conducted research programs and service improvement activities.
- Audited performance of employees utilizing established tools and indicators.
- Provided assistance in developing, setting and monitoring Local Performance Indicators.
- Developed, implemented and monitored Local Performance Indicators.

Performance Officer

Performance Associates International, Inc., Grand Prairie, TX May 2000 – July 2005

- Managed employee performance management system efficiently
- Implemented and monitored departmental indicators, targets and standards.
- Maintained and updated company's performance database through established procedures.
- Utilized existing evaluation tools and indicators to assess employee performance.
- Developed performance strategies to improve employees' performance continuously.
- Developed and instituted training and ongoing support services.

Education:

High School Diploma Addison Trail High School, Addison, IL

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