
POS Support Resume

Job Objective

Seeking a position as POS Support in a stable company where I can use my skills to benefit the company.

Summary of Qualifications:

- Remarkable experience in POS industry
 - Ability to develop and test enhancements and new POS releases
 - Familiarity with SDLC, SOX and PCI compliance
 - Good understanding of POS products and applications
 - Sound analytical and problem solving skills
 - Profound ability to propose and evaluate technical solution alternatives
 - Ability to work effectively in a flexible and changing environment
 - Excellent customer service, organizational and communication skills
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Work Experience:

POS Support, August 2005 – Present
Intellisource, Cambridge, MA

- Produced a strong and sound network of associates.
- Participated in the development of process maps & Business requirements documents.
- Captured Business requirements and converted them into Functional and Technical specifications.
- Developed a thorough functional and technical understanding of the software applications.
- Supported and participated in user acceptance testing (UAT) and training activities.

POS Support, May 2000 – July 2005
Chuck's Produce & Street Market, Cambridge, MA

- Provided telephone and desk-side support for Corporate PC-Based Applications.
 - Provided one-on-one technical support to the company's domestic clients.
 - Supported the transition of the solution from Development to Production.
 - Ensured to share knowledge and practice to peers and stakeholders.
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Education:

Bachelor's Degree in Commerce, Saint John Vianney College Seminary, Florida, FL

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