
PROGRESS OPENEDGE PROGRAMMER RESUME

Gladys Birdsong
4206 Adams Avenue
Frederick, MD 21701
(123) 312-6014
Email : [email]

Career Goal:

To help in organizational growth as Progress OpenEdge Programmer and to develop new OpenEdge architect functionality to develop, document and implement real-time ERP system.

Technical Skills:

Well-versed in languages:

- OpenEdge Architect Progress RDMS
- OpenEdge version 10 CHUI/GUI

Adept in applications:

- Syteline
- Symix
- Axiom

Familiarity with ERP applications:

- Data Warehousing
- Accounting
- Business analysis

Strong knowledge of software:

- JavaScript
- HTML
- Visual Basic 6.0

Effectively worked in various platforms:

- Windows XP
- Citrix
- Linux

Immense ability to oversee:

- End-user support
- Routine maintenance
- Software and hardware infrastructure support

Amazing ability to perform:

- Database administration
- Security and back-ups
- Disaster recovery procedures

Relevant Experience:

Progress OpenEdge Programmer
Meridian Health Plan
January 2012 – Present
Frederick, MD

- Coordinated with IT managers and development teams for company mortgage and servicing activities.
- Suggested modifications and enhancements to existing systems and application development.
- Participated in all stages of systems development lifecycle along with business and technical requirements.
- Assisted in analytical and programming support services for development of new applications.
- Implemented procedures for designing, development and maintenance of existing applications.
- Supported technical team members in configuration of documents for data load and process mapping activities.
- Provided technical assistance for analysis, constructions and testing of business applications.
- Executed effective processes for research, learning and evaluation of new software applications.

Progress OpenEdge Programmer
Altisource Labs

November 2010 – January 2012
Atlanta, GA

- Participated in all phases of product and framework development lifecycle.
- Implemented procedures for coding and debugging of Progress 4GL applications.
- Assisted in designing, development and testing of existing Progress and Open Edge applications.
- Coordinated with team members for addressing and resolution of customer issues and application performance problems.
- Provided technical assistance for delivery of bug fixes and improvements to Progress and Open Edge applications.
- Resolved hardware and software problems through use of IT Support Request systems.
- Supported technical team members in installation, configuration and upgrading of PC hardware and software components.
- Conducted investigation activities of code problems and performance issues for resolution.

Educational Background:

Master's Degree in Software Engineering
Florence-Darlington Technical College
August 2008 – May 2010
Florence, SC

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