
Progressive Claims Adjuster Resume

Job Objective

To obtain the position of Claims Adjuster with Progressive Corporation.

Highlights of Qualifications:

- Exceptional experience in preparing estimates and performing various activities of claims adjuster
 - Thorough knowledge of various claims adjustments
 - Outstanding knowledge of all insurance terminologies
 - Sound knowledge of repairing management software and dispatch
 - Ability to adapt to changing requirements
 - Ability to work in high structure environment
 - Ability to multi task and prioritize work
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Professional Experience:

Claims Adjuster

Gallagher Bassett Services, Inc., Stow, OH

August 2012 – Present

- Performed repair and determined requirement of repair and spare parts instead of total loss.
- Negotiated over price at various repair shops for claim settlement.
- Ensured completion of repair within required timeframe and maintained quality.
- Analyzed all customer inquiries and provided appropriate response for all.
- Documented repair process accurately and prepared estimate for time.
- Inspected repair facility on regular basis and ensured timely completion of repair.
- Coordinated with team for appropriate disposal process of vehicles and parts.

Claims Adjuster

Zurich Insurance Group – Dallas, TX

May 2010 – July 2012

- Conducted interviews with agents and police and complied information.
 - Performed basic calculation for implementation of all claim payments and resolved issues.
 - Provided training to subordinates and completed various training programs.
 - Monitored claims and identified wage loss expenses.
 - Evaluated claims on everyday basis such as claim forms and medical bills.
 - Identified any potential fraud cases in claims and ensured compliance to insurance policy contracts.
 - Performed regular investigations for all claim coverage.
 - Coordinated with customers and recorded statements for medical records.
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Education:

Bachelor's Degree in Business Administration

North Greenville University, Tigerville, SC

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