
Public Area Cleaner Resume

Job Objective

To obtain a Public Area Cleaner position in an organization where I can use my skills to benefit and enrich my knowledge.

Highlights of Qualifications:

- Substantial experience of performing cleaning and upkeep of assigned public guest areas
 - In-depth knowledge of housekeeping and customer service practices
 - Remarkable knowledge of company safety, cleanliness, and grooming standards
 - Familiarity with carrying heavy objects and standing for long duration of time
 - Ability to understand and fulfill guests' service requests, promptly
 - Ability to interpret and follow all given work-related instructions, correctly
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Professional Experience:

Public Area Cleaner
Wyndham Hotel Group, Houston, TX
August 2012 – Present

Responsibilities:

- Cleaned and tidied all public areas, lobbies, and vending areas.
- Dusted, wiped, and polished furniture, signage, handrails, and pictures in assigned areas, properly.
- Inspected, cleaned, and restocked all public restrooms and poolside areas.
- Discovered and reported all maintenance issues and special cleaning requirements.
- Carried baggage of guests and helped room attendants in moving heavy items.
- Interpreted and complied with all company-specified safety policies and procedures.

Public Area Cleaner
Great Wolf Lodge, Houston, TX
May 2009 – July 2012

Responsibilities:

- Swept, mopped, and removed debris from floors, corridors, and stairways of assigned areas.
 - Washed, disinfected, and replenished public restrooms with amenities, as needed.
 - Emptied trash containers and ashtrays and disposed of all garbage, properly.
 - Identified and reported furniture and equipment repair needs and maintenance concerns, promptly.
 - Handled and responded to guests' queries, requests, and complaints, in a polite manner.
 - Maintained security of public areas and followed established safety procedures, diligently.
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Education:

High School Diploma
Gordon Lee High School, Chickamauga, GA

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