
Quality Consultant Resume

Job Objective

To obtain a Quality Consultant position that fully utilizes my experience and abilities.

Areas of Excellence:

- Remarkable experience in healthcare quality improvement initiatives
 - Huge knowledge of leading large-scale improvement projects
 - Deep understanding of requirements of BS, ISO14001, ISO9001 and OHSAS 18001
 - Familiarity with MS Office systems
 - Excellent interpersonal and relationship skills
 - Superior communication skill
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Professional Experience:

Quality Consultant
Wings, Dinuba, CA
August 2005 – Present

- Imparted performance improvement consulting services.
- Extended education on use of performance improvement tools.
- Offered Joint Commission and regulatory support.
- Acted as educational resource and consultant.
- Managed facilitation support for teams and customers.

Quality Consultant
Tikona, Inc., Dinuba, CA
May 2000 – July 2005

- Imparted quality and safety data to staff and physicians.
 - Extended advice on methods, tools and techniques.
 - Managed enterprise-wide quality consulting services.
 - Aided establishment of tools for measuring, reviewing and reporting customer satisfaction.
 - Handled peer review process.
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Education:

Bachelor's Degree in Business
Northern Kentucky University, Kentucky, KY

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