
Quality Improvement Specialist Resume

Job Objective

To help the company grow and expand using my experience as Quality Improvement Specialist. Years of experience in the field helps me to improve and to help the business grow and advance.

Highlights of Qualifications:

- Experience in managing all organizational requirements and provided improvements to existing ones
 - Deep knowledge of quality improvement and accreditation
 - Exceptional knowledge of developing tests for quality assurance measures
 - Remarkable ability to evaluate tests and related quality assurance activities
 - Outstanding ability to provide technical assistance to staff
 - Excellent skills to multitask and prioritize work
 - Skilled to analyze findings and recommend changes
 - Proficient in documenting risk analysis
 - Familiarity in managing research
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Professional Experience:

Quality Improvement Specialist
Universal American Corporation, Grass Valley, CA
May 2006 – Present

- Coordinated with director of performance improvement and evaluated all improvement activities.
- Maintained knowledge of all accreditation requirements and processes.
- Interfaced between organization and joint commissions on various contracts and applications.
- Developed activities to provide support to all continuity programs.
- Planned and facilitated various Joint Commission Committee meetings and coordinated with system tracers.
- Ensured compliance to standards prescribed by Chapter Leaders.
- Planned surveys in coordination with Joint Commission

Quality Improvement Specialist
WellCare, Grass Valley, CA
March 2003 – April 2006

- Monitored all charts and performed audits on various medical records.
 - Ensured optimal quality of all reports and submitted it to management.
 - Prepared all ad hoc reports and provided required support.
 - Developed and implemented various quality improvement plans.
 - Trained staff in various methodologies of continuous quality improvement.
 - Participated in various meetings by state agencies and providers.
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Education:

Bachelor's Degree in Nursing
Malone College, Canton, OH

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