

---

## Ramp Agent Resume

---

### Job Objective

Seeking a Ramp Agent position that offers a good career opportunity.

---

### Work Experience:

---

Ramp Agent, May 2004 – Present  
Swissport USA, Inc., Nedrow, NY

- Transferred baggage and cargo from and to the aircraft and protected it against weather, loss, theft and damage.
- Operated all ground equipment such as belt loaders, air start units, lift trucks, tugs, bag carts, and lavatory carts and de-icing units.
- Cleaned and serviced the aircraft lavatory.
- Performed commissary duties including stocking aircraft with items necessary for flight.
- Completed paperwork and forms connected with work assignments pertaining to procedures.
- Complied with all safety procedures and Station Policies.

Ramp Agent, March 2002– April 2004  
Great Lakes Airlines, Nedrow, NY

- Maintained Safe and Hazard free work environment.
  - Maintained physical demands required on the ramp.
  - Loaded and unloaded customer luggage, airfreight and company mail on and off aircraft.
  - Escorted passengers and special needs to customers safely and courteously.
  - Serviced aircrafts and ground equipment as needed.
  - Communicated efficiently with ground personnel and flight crews.
- 

### Summary of Qualifications:

---

- In depth knowledge of Airlines Guiding Principles: Safety, Courtesy and Pride
  - Ability to work under stressful situations and tight time constraints
  - Ability to read, write, speak, and understand the English language
  - Familiarity with computer software's and ability to type 50 words per minute
  - Strong ability to work indoors and outdoors with strength and stamina to endure standing for entire shift
  - Ability to work any available schedule to include nights, weekends, holidays, and overtime
  - Excellent customer service skills and passion for providing Caring Customer Service
  - Ability to lift 75 pounds and able to stand a full shift
- 

### Education:

---

Associate Degree in Accounting, Prince William Sound Community College, Valdez, AK

[Build your Resume Now](#)