
REMOTE INTROSCOPE ENGINEER RESUME

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Career Goal:

Ingenious and dynamic Remote Introscope Engineer with vast experience in CTG, web servers and WebSphere server willing to exhaust my knowledge to achieve the company's targets

Technical Skills:

Expertise in hardware devices:

- Sun storage arrays
- Cisco routers
- Network wiring

Specialist in data center hardware:

- UPS
- Cabinets
- Liebert

Dexterity in database technologies:

- Oracle
- MySQL
- PostgreSQL

Quick and excellent in engineering packages:

- CA Introscope
- Exchange clustering
- Veritas Netbackup

Cognitively expert in monitoring tools:

- Xymon
- Nagios
- SNMP

Adept in networks:

- Microsoft
- ISDN
- TCP/IP

Familiarity with programming tools:

- Hypercard
- Borland C
- FORTRAN

Technical abilities to:

- Work with printers, plotters and Dell servers
- Conduct performance analysis and configure servers

Relevant Experience:

Remote Introscope Engineer
Veredus Corporation
January 2012 – Present
Philadelphia, PA

- Suggested enhancements for environment to increase service availability.
- Provided technical support services for systems and relevant roles.
- Prepared and maintained documentation of system processes.
- Maintained and managed system management information.
- Supported system management projects and other IT plans.
- Participated in troubleshooting of monitors and notifications.

- Assisted in responding requests for new agents.
- Created Wily dashboards for integration with BPPM.

Remote Introscope Engineer
DIVERSANT LLC
November 2010 – January 2012
Charlotte, NC

- Designed and developed application based Introscope alerts.
- Created and executed dashboards and custom metrics.
- Participated in knowledge transfer sessions for personnel.
- Supported Introscope administration and documented analytical results.
- Provided assistance in continuous improvement procedures.
- Implemented Introscope tools and configured Introscope agent.
- Prepared and managed application runbooks and reports.
- Maintained and monitored performance of Introscope tools on Windows platform.

Educational Background:

Bachelor's Degree in Information Technology
Southern West Virginia Comm. & Tech. College
August 2006 – May 2010
Mount Gay, WV

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