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## Room Service Server Resume

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### Job Objective

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To obtain work as Room Service Server.

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### Highlights of Qualifications:

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- Substantial experience in providing room services at restaurants
  - Sound knowledge of cash handling procedures
  - Wide knowledge of food service techniques
  - Familiarity with menu items, daily specials and service time
  - Good understanding of customer service principles
  - Ability to address customer needs
  - Ability to transport heavy food trays
  - Ability to push goods on a cart weighing a maximum of 100 lbs
  - Ability to respond to customer needs, issues, comments and problems
  - Ability to set up and deliver all VIP amenities
  - Ability to respond promptly and acknowledge all guests
  - Ability to work in stressful and noisy environment
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### Professional Experience:

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Room Service Server  
Helix Hotel, York, PA  
August 2007 – Present

- Answered room service calls to take food orders.
- Delivered food to guest rooms and meeting rooms.
- Arranged tables as per restaurant standards.
- Arranged silverware neatly on tables.
- Responded to customer's queries regarding menu items.
- Checked whether food and beverage orders are correct before serving to customers.
- Removed dirty dishes and clutters from tables.
- Prepared checks and processed customer payments.

Room Service Server  
Vdara Hotel & Spa, York, PA  
May 2004 – July 2007

- Suggested any special menus to customers.
  - Delivered food orders to rooms in a timely manner.
  - Ensured the quality of food delivered to guest's rooms.
  - Followed food safety and sanitation guidelines.
  - Removed food service trays from the rooms.
  - Responded to customer's complaints in a professional manner.
  - Adhered to proper uniform codes and attendance policies.
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### Education:

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Associate Degree in Restaurant Management  
Tompkins Cortland Community College, Dryden, NY

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