
SALESFORCE IMPLEMENTATION CONSULTANT RESUME

Randy Glessner
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Career Goal:

Seeking opportunity to join a highly qualified technical team as a Salesforce Implementation Consultant where my skills in XML, Oracle and CRM technologies will be enhanced and fully utilized in complement existing solutions

Technical Skills:

Profound knowledge of packages:

- InfoPath
- ECC
- SharePoint

Extensive technical knowledge of web designing tools:

- Visual Studio
- Adobe Photoshop
- Adobe Flex Builder

Strong technical command of Salesforce technologies:

- Salesforce SFA
- Apex triggers
- Visualforce Pages

Substantial technical acumen of Salesforce tools:

- Eclipse
- Force.com Platform
- Force.com Excel Connector

Cognitively expert in Salesforce integration tools:

- Cipher Cloud
- DBAMP
- Data Loader

Adept in documentation tools:

- MS Outlook
- PowerPoint
- Word

Familiarity with ERP systems:

- Lawson
- HCM
- Imaging systems

Sound abilities to:

- Conduct network programming and use UML modeling tools
- Use custom objects and develop apex classes

Relevant Experience:

Salesforce Implementation Consultant
Xactly Corporation
January 2012 – Present
Stillwater, OK

- Installed and managed Salesforce.com solutions within timelines.
- Assisted in scoping sessions and reviewed technical requirements.
- Prepared statement of work and maintained Force.com platform.
- Provided delivery of projects relating to SFDC and enterprise solutions.
- Participated in understanding of Salesforce.com methodologies.
- Developed estimates of staffing needs and employee schedules.

- Maintained critical resources and assisted in financial services.
- Administered application development and analyzed scheduling requirements.

Salesforce Implementation Consultant
Perficient Inc
November 2010 – January 2012
San Francisco, CA

- Configured Salesforce.com apps and executed release upgrades.
- Managed system integrity and reviewed exception events.
- Provided training and troubleshooting services to users.
- Generated status reports and project status reports for management.
- Prepared problem summaries and maintained system security.
- Participated in integration of systems within various platforms.
- Installed security settings and executed data standards.
- Conducted automated data entries and release evaluations.

Educational Background:

Master's Degree in Information Technology
St. Cloud Technical College
August 2008 – May 2010
Saint Cloud, MN

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