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## SAP CRM Functional Consultant Resume

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### Job Objective

Seeking a position as SAP CRM Functional Consultant where I can utilize my knowledge and experience in reputed organization.

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### Areas of Excellence:

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- Remarkable experience in SAP CRM sales and marketing
  - Huge knowledge of application design
  - Deep knowledge of CRM Service module
  - Wide knowledge of SAP CRM in SAP Utilities
  - Familiarity with Service Request and Service order Processing
  - Superior communications skills
  - Excellent problem solving and organization skills
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### Professional Experience:

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SAP CRM Functional Consultant  
Onida, Dinuba, CA  
August 2005 – Present

- Assisted client to perform business requirement analysis.
- Established functional specifications.
- Coordinated with project manager.
- Managed with CRM Full time lead.
- Coached select personnel on CRM configuration activities.

SAP CRM Functional Consultant  
Monaco, Inc., Dinuba, CA  
May 2000 – July 2005

- Aided applications in sales and marketing departments.
  - Evaluated business processes and coordinated with end users.
  - Managed imparting accurate results and customer care service.
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### Education:

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Bachelor's Degree in Computer Science  
Loyola Marymount University, California, CA

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