
Senior System Engineer Resume

Job Objective

To use my skills and experiences as a Senior System Engineer to assist in the growth of the company.

Work Experience:

System Engineer, August 2005 – Present
CDW, New Haven, CT

- Imparted consulting & engineering services and led projects to completion.
- Aided services definition procedure and developed proposals, statement of work templates and technical documentation.
- Rendered billable engineering services at client locations.
- Enforced system upgrades and suggested purchase of products needed to support test operating environments.
- Provided business and technical consultation to clients, project managers and product developers.

System Engineer, May 2000 – July 2005
BeyondTek IT, New Haven, CT

- Aided in reporting needs for IT Audits and enforced upgrades.
 - Troubleshot IT Financial Systems and recognized end user requirements.
 - Coordinated with IT Service Design Team and advanced techniques to improve functionality of AED's Financial System infrastructure.
 - Monitored implementation process and maintained account management.
 - Provided customer support and problem analysis for financial system problems.
 - Documented financial systems and coached service desk personnel.
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Summary of Qualifications:

- Remarkable experience in managing IT Financial Systems
 - Operational knowledge of Unix and Microsoft Windows Server operating systems
 - Profound knowledge of Fibre Channel, iSCSI, CIFS and NFS protocols as well as IBM, NetApp or EMC disc subsystems
 - Ability to interpret complicated IT concepts to end-users as well as interpret complex financial system terms
 - Skilled in system engineering and integration
 - Ability to understand customer needs and use technical expertise to develop customer solution
 - Outstanding ability to manage Financial data integration and to formulate implementation plans
 - Superior presentation and communication skills
 - Excellent troubleshooting skills
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Education:

Bachelor's Degree in Computer Science, Wayne State College, Wayne, NE

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