
Ship Steward Resume

Job Objective

Seeking to work as Ship Steward for the right company where I can provide excellent service to the customers.

Highlights of Qualifications:

- Immense experience in providing all steward services on ship
 - Exceptional knowledge of cleaning products and associate operations
 - Wide knowledge of all cleaning practices and procedures
 - Sound knowledge of providing optimal level of customer services
 - Familiarity with various Microsoft applications for all onboard activities
 - Ability to monitor and resolve all complaints
 - Ability to work on flexible schedule especially on holidays
 - Ability to perform basic math in everyday functions
 - Ability to collect trash and remove from room
 - Ability to fold guest luggage, shoes, clothing and possessions
 - Ability to collect stray dishware and remove if not needed
 - Ability to always clean and sanitized glassware
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Professional Experience:

Ship Steward

American Cruise Lines, Miami Springs, FL

August 2007 – Present

- Monitored guest cabins and maintained optimal level of cleanliness.
- Supervised efficient working of all mess attendants for setting up of tables and service.
- Maintained kitchen activities for ship liners and maintained cleanliness.
- Developed menus for ship restaurants in coordination with chief steward.
- Maintained record of inventory of all linen and food items.
- Coordinated with stewards to prepare food and ensured hygienic conditions.
- Prepared reports of all guest requirements and provided appropriate resolution.
- Scheduled everyday stateroom services for all housekeeping activities.

Ship Steward

NCL Corporation, Miami Springs, FL

May 2004 – July 2007

- Maintained neat and clean bar and ensured appropriate stock.
 - Monitored stock and supplies for cabins and replaced shampoo and soap as per requirement.
 - Supervised all activities of mess attendants to serve and set tables.
 - Prepared meals and resolved all issues for customers.
 - Developed plans for all purchases associated with menus.
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Education:

Bachelor's Degree in Hotel Management

Central State University, Wilberforce, OH

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