
SIEBEL ADMINISTRATOR RESUME

Alan Bakos
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Career Goal:

Ingenious and dynamic Siebel Administrator with vast experience in Siebel server administration and Siebel architecture patterns seeking to exhaust my knowledge to achieve the company's targets

Technical Skills:

Dexterity in monitoring tools:

- BMC Patrol Express
- KNOA
- Stratecom

Expertise in network devices:

- TCP/IP
- WAN
- Novell

Specialist in administration tools:

- EDI
- Sniffer
- MS Outlook

Quick and excellent in programming packages:

- Assembler
- Maxim
- Lotus Notes

Adept in mainframe technologies:

- CICS
- UNIX Mainframe
- Win Frame

Familiarity with CRM modules:

- CTI
- OPA
- Siebel Field Service

Agile and immaculate in operating systems:

- Windows
- AIX
- UNIX HP

Sound abilities to:

- Implement code, SRF and environment migration tasks
 - Administer Siebel Server and use Cisco routers
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Relevant Experience:

Siebel Administrator
Yashco Systems, Inc.
January 2012 – Present
Turkey Creek, LA

- Suggested designing solutions in adherence to business requirements.
- Analyzed Siebel upgrades and managed component jobs.
- Reviewed log files for detection of point defects.
- Supported Siebel administration such as server components.
- Modified IFB files and prepared enterprise attribute mappings.
- Resolved customer issues with user properties.

- Administered business services using run time events.
- Modified all applets and assisted in peer reviews.

Siebel Administrator
JC USA, Inc.
November 2010 – January 2012
Carlsbad, CA

- Maintained case management system with Siebel Public sector.
- Implemented performance tuning of Siebel software systems.
- Generated Siebel reports, screens and components.
- Managed Siebel environment and modified SRFs.
- Formulated and executed workflow procedure for data integration.
- Prepared data maps and managed business services.
- Supported data visibility for evaluation of data.
- Developed workflow triggers for expiry of user accounts.

Educational Background:

Master's Degree in Computer Science
Idaho State University
August 2008 – May 2010
Pocatello, ID

Professional Certification:

Siebel Consultant Certified Expert July 2010

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