SIEBEL CRM DEVELOPER RESUME

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Career Goal:

Seeking the position of Siebel CRM Developer to share my expertise in Siebel CRM, OBIEE, Oracle PL/ SQL, Visual Basic 6, ASP and Siebel Analytics.

Technical Skills:

Huge experience in application of Siebel technologies for:

- Software architectural development
- Siebel segmentation
- Building web services and workflows

Adept in using Seibel tools:

- OBIEE, Oracle BI
- IBOTS

Pragmatic experience with programming languages:

- PL/ SQL, ASP
- Visual Basic 6

Expert in implementing software solutions with help of:

- EAI, EIM
- BI Publisher, ETL

Immensely talented in managing relational databases including:

- SQL server
- Oracle

Thorough understanding of:

- Siebel CRM
- Seibel business rules engine
- Mobile application based on Siebel

Strong experience of:

- CRM configuration
- Dimensional modeling

Strong virtuous sense of:

- Creating dashboards/ reports
- Data warehousing

Relevant Experience:

Siebel CRM Developer
NTT Data
January 2012 – Present
Reno, NV

- Converted business requirements into advanced designs and assisted in project planning.
- Attended review meetings with clients to understand technical needs.
- Implemented Siebel best practices and developed appropriate solutions.
- Conducted system testing and troubleshot application defects.
- Mentored junior developers and assisted in resolving issues in software application.
- Utilized Oracle software and coordinated with other developers to resolve repetitive problems.

Siebel CRM Developer
ValleySoft Inc
November 2010 – January 2012
Winston-Salem, NC

- Installed and maintained existing Siebel applications and programs.
- Evaluated system configuration and design and made necessary modifications.
- Utilized Siebel tools to upgrade and customize existing applications.
- Performed unit and integration testing and compiled technical reports.
- Executed change requests and assisted in production support tasks.
- Rendered technical support services to end users by rectifying system and application errors.

Education Summary:

Bachelor's Degree in Information Technology
South Central Technical College
September 2006 – June 2010
Faribault, MN

Professional Certification:

Siebel CRM 8 Business AnalystNovember 2010

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