

SOFTWARE BUSINESS ANALYST RESUME

Job Objective:

To secure a position as Software Business Analyst with a well established organization.

Highlights of Qualifications:

- Sound knowledge of business analyst and software analyst
- Profound knowledge of software functional analysis
- Good understanding of Software development life cycle principles
- Excellent communication and analytical skills
- Proficient with HTML, JavaScript and CSS
- Ability to provide guidance and support on technical and analytical processes
- Ability to write procedures, document business processes
- Excellent analytical, listening, presentation, and communication skills
- In-depth knowledge of building web applications

Professional Experience:

Software Business Analyst
Sapphire Technologies, Dallas, TX
August 2005 – Present

- Defined client needs and functional requirements of software system.
- Proficiently lead developers in planning and executing system enhancements.
- Interacted and communicated with technical staff, engagement managers and non-technical personnel.
- Maintained design documentation for a changing code environment.

Software Business Analyst
CGI Technologies and Solutions Inc., Dallas, TX
May 2000 – July 2005

- Provided accurate, well-written project documentation.
- Presented and provided technical specifications, QA test plans, status reports and budget and timeline estimates.
- Managed competing priorities in a complex environment.
- Proactively anticipated problems and provided solutions and suggested alternatives.
- Communicated results and explanations to the client.

Education:

Bachelor degrees in Computer Systems
University of Chicago, Chicago, IL

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