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# SOFTWARE IMPLEMENTATION MANAGER RESUME

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## Career Goal:

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To be a part of your growing organization as a Software Implementation Manager to help in organizational growth and development utilizing my knowledge in .Net, SQL, HTML5, Crystal reports, JQuery and web services.

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## Technical Skills:

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Strong knowledge of technological processes:

- Investment Management software
- Order management
- Compliance system

Proficient in network administration:

- DNS, NFS, FTP
- Samba, SSH
- Telnet, NIS

Thorough with VoIP phone administration using:

- Mitel 3300
- Protel
- Windstream

Highly skillful in implementing Backup/ recovery tools:

- Veritas
- NetApp

Superb in utilizing virtual applications:

- VMware
- Virtual Box
- Virtual PC

Technically sound with tools like:

- PeopleSoft
- MS Exchange
- MS Office

Efficient and effective in using web technologies:

- JavaScript
- ASP, PHP, SQL
- XML, JQuery

Sound abilities to:

- Comprehend multi-tier technical architecture
  - Utilize software implementation management procedures
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## Relevant Experience:

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Software Implementation Manager  
Benjamin Moore & Co.  
January 2012 – Present  
Johnson City, NY

- Formulated and managed business and technical requirements as per schedules and scope.
- Developed and maintained project implementation plans and strategies.
- Designed, configured and managed applications according to technical requirements.
- Installed and tested workflows and resolved technical issues in project.
- Evaluated and documented client requirements and project workflows.
- Reported regarding organizational metrics and escalated technical issues.
- Supported organizational and technical aspects of employee training.

- Monitored daily performance of employees and multiple projects.

Software Implementation Manager  
Moody's Corporation  
November 2010 – January 2012  
San Francisco, CA

- Participated in all phases of application designing and development lifecycle.
- Implemented project implementation processes including analysis and coding.
- Developed, tested and documented technical solutions with necessary updates.
- Executed and updated software development processes and standards.
- Formulated and evaluated project feasibility, quality improvements and technical designs.
- Drafted market requirements and prepared market research plans.
- Supported direct marketing communications and maintained competitive product knowledge.
- Documented, maintained and updated client and business requirements and workflows.

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### **Educational Background:**

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Master's Degree in Information Systems  
York Technical College  
August 2008 – May 2010  
Rock Hill, SC

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