Software Installer Resume

Job Objective

Seeking a challenging Software Installer position with stable company looking for employees with years of experience and training in this profession.

Summary of Qualifications:

- Remarkable experience in installing various software and hardware applications
- Expertise in working with the windows internal system
- Operational knowledge of Microsoft Windows such as NT, XP and 2000
- Outstanding knowledge of the Installer tools and the MSI technologies
- Sound knowledge of the Visual Studio and C++ and various scripting languages
- · Ability to troubleshoot the networks and connectivity issues
- Exceptional ability to multitask and prioritize the work accordingly
- Proficient in working with the latest web technologies such as JavaScript and XML

Work Experience:

Software Installer, April 2008 – Till Date iTech Solutions, Inc, Pine Bluffs, WY

- Installed software for customers with the help of a phone or Internet.
- Administered the installation by ensuring the correct configuration of the software and account settings of the software.
- Ensured the proper working of the electronics payment system prior to configuring the software for the customer.
- Monitored the complaints of the customers and sent it to the specific technical group to resolve it.

Software Installer, January 2004 – March 2008 New Tech Computer Systems, Pine Bluffs, WY

- Analyzed the business requirements of the company and then created software to facilitate the work of the company.
- Created automated installation packages by coordinating with the client and gathering all the details for the application specification and its functional requirement.
- Maintained documentation of all the installation carried, details of any failed installations, revisions and updates required for the software.

Education:

Bachelor's Degree in Computer Applications, Idaho State University, Pocatello, ID

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