

# SOFTWARE QUALITY ASSURANCE ANALYST RESUME

## Job Objective:

Software Quality Assurance Analyst position where I can effectively utilize my skills and expertise.

## Highlights of Qualifications:

- Ability to generate requirements, use cases and user stories
- Excellent written and oral communication skills
- Sound knowledge of application performance profiling and creating application benchmarks
- Excellent analytical and critical thinking skills
- Ability to write and review test plans, test cases and test scripts
- Ability to review software documentation to ensure technical accuracy
- Ability to manage and track testing timeliness and report progress to management
- Operational knowledge of UML

## Professional Experience:

Software Quality Assurance Analyst  
Seapine Software, Inc., Seattle, WA  
August 2005 – Present

- Developed and documented test plans, test scenarios and test cases.
- Developed and executed test scripts using manual testing skills and automated testing tools and documented results.
- Facilitated the defect tracking and test result summary processes through regular meetings and reporting.
- Diagnosed, resolved and researched application system issues and proposed solutions to problems.
- Evaluated and recommended new testing tools and techniques for use within IT.
- Mentored and trained less experienced Software Quality Assurance Analysts.

Software Quality Assurance Analyst  
Pearson, Seattle, WA  
May 2000 – July 2005

- Maintained Software Quality Assurance Methodology.
- Planned, designed, developed, maintained and supported various B2B, ecommerce and consumer-facing platforms.
- Performed and conducted software quality assurance, black box testing user acceptance testing.
- Developed and documented defect tracking and reports.
- Managed change acceptance into QA environments and performed periodic builds.
- Created and maintained manual and automated test scripts, test data.

## Education:

Bachelor's degree in Computer Science  
Santa Clara University, Santa Clara, CA

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