
Surveillance Agent Resume

Job Objective

To obtain a Surveillance Agent position that will promote growth, stability and opportunity for advancement.

Work Experience:

Surveillance Agent, May 2004 – Present
Harrah's Entertainment, Nedrow, NY

- Gained knowledge of all aspects of table games procedures and operational requirements of the Surveillance department.
- Identified infringements of the gaming regulations and house rules.
- Displayed an upbeat and positive approach and worked in a teamwork oriented environment.
- Performed other duties as assigned and adhered to all gaming regulations.

Surveillance Agent, March 2002– April 2004
Isle of Capri Casino, Nedrow, NY

- Operated all surveillance cameras, monitors and other equipment.
 - Gained knowledge of all live games: Blackjack, poker, craps, and roulette.
 - Completed all surveillance forms and performed all the duties of a Surveillance agent.
 - Operated of all casino departments; gaming, slots, soft count, hard count, security and vault procedures.
 - Maintained strict confidentiality and fraternization policies in a secretive manner.
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Summary of Qualifications:

- Exceptional knowledge of all phases of gaming operations, Casino games (Casino, Slot Operations, and Casino games)
 - Excellent ability to operate all surveillance cameras, monitors, video equipments and other CCTV system
 - Good computer skills and excellent basic math aptitude
 - Outstanding ability to identify methods of cheating
 - Ability to interface with all departments under surveillance, outside law enforcement agencies and Surveillance Information Network
 - Deep knowledge and understanding of company and department rules, regulations, policies and procedures.
 - Ability to read, write, and communicate verbally in English
 - Skilled in establishing and maintaining effective working relationships with staff and customers
 - Ability to use common sense in making decisions and determinations regarding irregular activities
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Education:

Associate Degree in Paralegal Studies, Ellsworth Community College, Iowa Falls, IA

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