SUSTAINING ENGINEER RESUME

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Career Goal:

Seeking opportunity to join a highly qualified technical team as a Sustaining Engineer where my skills in Agile development, Cloud testing and GPS mappings will be enhanced and fully utilized in complement existing solutions

Technical Skills:

Expertise in programming languages:

- C++
- HTML
- VB Script

Adept in operating systems:

- UNIX
- Windows
- Solaris

Well versed in database systems:

- Oracle
- Sybase

Talented in communication protocols:

- FTP
- HTTP
- TCP/IP

Proficient with test tools:

- Test Director
- Automated test tools
- Bug Tracking tools

Familiarity with systems administration tools:

- Automount
- Solaris Jumpstart
- Veritas NetBackup

Technically skilled in design software:

- MATLAB
- PSPICE
- AutoCAD

Relevant Experience:

Sustaining Engineer
PAR Technology Corporation
January 2012 – Present
Brisbane, CA

- Participated in planning and development of new products.
- Provided support for product enhancements.
- Identified non-conformances and implemented corrective actions.
- Performed embedded firmware testing and hardware testing.
- Recommended process improvements to ensure cost, time and quality improvements.
- Prepared technical specifications and presented demos.
- Identified and tracked bugs until closed.
- Maintained the change management programs.

Sustaining Engineer
Marriott International, Inc

November 2010 – January 2012
New Orleans, LA

- Provided support in pilot production activities.
- Developed documentations for new products and enhancements.
- Recommended design changes to ensure that product meets customer requirements.
- Performed root cause analysis of problems and determined corrective actions.
- Addressed customer queries to ensure customer satisfaction.
- Managed project schedules to ensure on-time delivery of milestones.
- Maintained documentations on risk assessments.
- Delivered work status reports to management on weekly basis.

Educational Background:

Bachelor's Degree in Computer Science
Washington State University
August 2006 – May 2010
Pullman, WA

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