TECHNICAL ANALYST RESUME

Summary:

A motivated and organized professional with proven expertise in technical industry; highly analytical Technical Analyst with vast experience in computer systems and processes; recognized as positive leader and a good team member that can interact with various individual and professional in and out of the organization; uncommon communication skills both in oral and in writing

Professional Experience:

Senior Technical AnalystJanuary 2007 – present
Axelon Services, Albany, NY

Responsibilities:

Provided the technical leadership and planning to ensure the continuity of computer services for users
Organized the task and projects to implement computer software products
Established functional and system configuration requirements for enhancement and system changes
Developed test plans and proposed scripts related to user-requested system enhancements and projects
Managed tasks associated with testing by coordinating with end-users and coordinated user acceptance testing
Senior HRIS Technical AnalystMay 2004– January 2007
Eagle Rock Energy Partners LP, Houston, TX

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Senior HRIS Technical AnalystMay 2004– January 2007
Eagle Rock Energy Partners LP, Houston, TX

Education:

Masters Degree in Computer and Information Management, Stanford University, 1999
Bachelor of Science in Computer Information Systems, Stanford University, 1994

Skills:

- Proficiency in both oral and written communication skills
- Knowledgeable in International Telecom Business
- Knowledgeable in routing, trading, billing and business operating systems
- Expertise in SQL development (Oracle PL/SQL and/ or MS SQL Server)
- Excellent interpersonal and organizational skills

Awards and Honors:

- Dean's Lister, Stanford University, 1994

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