TECHNICAL MANAGER RESUME

Summary:

An accomplished Technical Manager with a history of progressively responisble positions; has an experience with the developmental strategies of multi users database administration system; has an adequate exercising quality in teaching IT programs; excellent working attitude in various IT developmental programs to reach newer heights; profound ability to motivate staff in the IT department; known as a professional leader and resourceful person; possesses excellent interpersonal and communication skills

Professional Experience:

Senior Technical ManagerJanuary 2007 – present Graham Personnel Services, Albany, NY

Responsibilities:

Directed the development, design and system integration for client engagement Improved services to clients by applying significant knowledge of industry trends and developments Examined and studied the work of development team

Resolved systems deficiencies

Devised development plans and made changes when necessary in order to meet requirements and changing needs Served as liaison between development staff and project manager and communicated status of development effort Technical Assistant ManagerMay 2004— January 2007

Touchstone Energy, Madison, GA

Responsibilities:

- Directed the development, design and system integration for client engagement
- · Improved services to clients by applying significant knowledge of industry trends and developments
- Examined and studied the work of development team
- · Resolved systems deficiencies
- Devised development plans and made changes when necessary in order to meet requirements and changing needs
- Served as liaison between development staff and project manager and communicated status of development effort

Technical Assistant ManagerMay 2004— January 2007 Touchstone Energy, Madison, GA

Responsibilities:

- Directed the development, design and system integration for client engagement
- Improved services to clients by applying significant knowledge of industry trends and developments
- Examined and studied the work of development team
- · Resolved systems deficiencies
- Devised development plans and made changes when necessary in order to meet requirements and changing needs
- Served as liaison between development staff and project manager and communicated status of development effort

Technical Assistant ManagerMay 2004– January 2007 Touchstone Energy, Madison, GA

Education:

Masters Degree in Computer Information System, Stanford University, 1999 Bachelor of Science in Computer and Information System, Stanford University, 1994

Skills:

- Driven and determined
- Good communication skills, both written and verbal
- A creative approach to new campaigns
- · Good negotiating and interpersonal skills
- Strong organizational skills
- · Good numeracy skills and a knowledge of statistics
- A high standard of computer literacy

Summary:

- Dean's Lister, Stanford University, 1994Leadership Award, Touchstone Energy, 2005

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