# TECHNICAL PRODUCER RESUME

#### **Career Objective:**

To form a lasting relationship with reputable organization by using my education and past experience as a Technical Producer to help company grow and prosper.

### **Summary of Qualifications:**

- · Strong experience in delivering and designing broad range of technology solutions in the web space
- Expertise in .NET, AJAX, JavaScript, HTML, XML
- Deep knowledge of the digital space and new media
- Proficient with Microsoft SQL, Cluster, IIS, IIS Application Pools and SharePoint 2003 and 2007
- · Ability to document the technical process and assist the users in understanding complex topics
- · Ability to work well with metrics, numbers and trends
- · Ability to resolve all problems faced by the users and the staff
- · Strong oral, writing and editing skills

## **Work Experience:**

Technical Producer, April 2008 – Till Date Nike, Inc, Watertown, SD

- Maintained the sites and analyzed it on an every day basis to incorporate features that will improve the quality of the website and make it more user friendly.
- Planned various enhancements for the production application of the website to facilitate the efficiency of the system.
- Administered the working of a site, made site changes.
- Performed troubleshooting on the site if the client is facing any problem and resolved it as soon as possible.
- Coordinated with the production resources and external vendors to maintain all the technical aspect of the project right from conceptualization to the launch of the website.
- Facilitated the work of the team by giving them individual goals to be completed for the website.

Technical Producer, January 2004 – March 2008 The Walt Disney Company, Watertown, SD

- Maintained and updated the website regularly to interest the users such as the content sections.
- Developed special sections for the website such as creating pools for the website which is sponsored by the client.
- Updated the website with the new content to keep the user engrossed.
- Coordinated with the creative team to evaluate the possibility it being uploaded on the web technically.
- Created HTML newsletter for the website and facilitated in its distribution.
- Monitored the sponsored sections, promotions, polls and the special sections of the website to keep a track of all the statistics.

#### **Education:**

Bachelor's Degree in Computer Science, IMPAC University, Punta Gorda, FL

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