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## Technical Product Manager Resume

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### Job Objective

Seeking long term employment as a Technical Product Manager where I can use my abilities to work with people to good use.

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### Highlights of Qualifications:

- Admirable experience in product management and providing user support
  - Expertise in working with various disciplines
  - Huge knowledge of complex IT projects
  - Operational knowledge of market research techniques
  - Remarkable ability to work on multiple projects in a fast paced environment
  - Ability to use Pragmatic Marketing methods
  - Proficient in Microsoft Office applications
  - Ability to work in multidisciplinary team to work with clients
  - Ability to translate probing conversations with customers
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### Professional Experience:

Technical Product Manager  
MICE Groups, Detroit, MI  
October 2008 – Present

- Coordinated with customers and company partners, understood their requirements and developed products accordingly.
- Reviewed all market research carried and evaluated market needs and prepared products.
- Managed software and established various ways that increases customers and met all requirements.
- Oversaw working of tests in various messages and interpreted results.
- Monitored product, determined enhancements required to increase customer volume and satisfied their needs.
- Developed product strategies and achieved all program objectives.
- Provided support to all lifecycle activities such as ensuring project requirements and performed tests and documented procedures.
- Assisted product developers and completed release process for new products.

Technical Product Specialist  
G Technologies, Detroit, MI  
August 2003 – September 2008

- Assisted external and internal customers and provided support to marketing and technical team.
- Monitored customers and provided them with expert advice when required.
- Trained customers on products and its working and provided support when required.
- Established various product demonstrations for customers.
- Reviewed product information and acquired knowledge of all competitive products.
- Coordinated with various teams and maintained marketing and inventory of products.

Technical Product Coordinator  
DDi Global, Detroit, MI  
May 1998 – July 2003

- Monitored each individual phase of development cycle and verified it with requirements and schedule.
  - Developed project plans and maintained all resources required for projects.
  - Coordinated with strategic partners and forecasted future needs for project development.
  - Prepared product presentations for partners and managed complete product portfolio.
  - Managed project metrics and enhanced project development.
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### Education:

Bachelor's Degree in Computer Science  
Johnson & Wales University, Providence, RI

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