
Technical Service Engineer Resume

Job Objective

Searching for an opportunity to use my years of experience as a Technical Service Engineer to increase the client base and sales for the right company. Highlights Of

Qualifications:

- Remarkable technical service and customer support experience
 - Familiarity with communications systems, routers, servers, Windows XP, and UNIX operating systems
 - Ability to develop creative solutions and adapt technical understanding across markets
 - Ability to solve complex problems efficiently and effectively
 - Skilled in performing maintenance, trouble shooting, analysis and complete check-out of a set of communications equipment
 - Excellent communication and relationship management skills
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Professional Experience:

Technical Service Engineer, August 2005 – Present
ARGO Data Resources, West Roxbury, MA

- Aided customers with hardware and software architecture recommendations.
- Organized architecture presentations.
- Assisted with software installation and configuration as well as onsite during pilot and production rollout.
- Enforced new software features.

Technical Service Engineer, May 2000 – July 2005
PEAK Technical Staffing, West Roxbury, MA

- Outlined decisions regarding process design, technical databases, qualification test and technical procedures.
 - Handled materials issues.
 - Assisted internal and external customers.
 - Formulated data sheets and updated formulation records.
 - Authorized design progression.
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Education:

Bachelor's Degree in Engineering, Great Basin College, Elko, NV

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