Technical Training Manager Resume

Job Objective

Searching for work as Technical Training Manager with a company seeking a hard working employee.

Highlights of Qualifications:

- Admirable experience in developing online curriculum, technical courses, strategies and managing training programs
- Operational knowledge of Windows 2000 configurations
- Exceptional knowledge of computer applications and software structures
- Immense ability to explain complex issues to customers
- Ability to understand diverse training requirements for individual companies
- · Outstanding skills to work and lead a team
- Skilled to develop and execute all development activities
- Proficient in Training Management
- Ability to explain complex concepts to audiences ranging in skill levels
- Ability to assess training requirements from diverse client companies

Professional Experience:

Technical Training Manager Dell, Farmington Hills, MI October 2008 – Present

- Coordinated with human resource department, analyzed job requirements and developed respective training programs accordingly.
- Monitored all needs of organization and project, designed training requirements accordingly.
- Assisted various teams and developed training programs that satisfied client needs.
- Developed training strategy and managed implementation and delivery of development and training programs of organization.
- Managed all new employees and performed induction training for understanding working of organization.
- Reviewed progress of employees and assisted managers in estimating programs success with employees.
- Enhanced training programs when required and evaluated it on a regular basis.
- Recommend various –learning techniques in development of training programs.

Technical Training Specialist Honeywell, Farmington Hills, MI August 2003 – September 2008

- Managed product and technical training to all internal and external customers of organization.
- Developed new online training programs in additional to in house programs.
- Incorporated advices from various experts in fields of marketing and engineering in training process.
- Prepared training programs as per customer requirements.
- Reviewed development programs and recommended changes for enhancing processes.
- Coordinated with Training Manager and provided best standards in all training programs.

Technical Training Coordinator Comsys, Farmington Hills, MI May 1998 – July 2003

- Organized training programs and ensured problem free training program and provided necessary updates when required.
- Documented all training programs and maintained records for same.
- Developed training programs for maintenance staff and ensured presence of employees in program.
- Led training program as a trainer and improved knowledge by regularly participating in certified courses.
- Assisted technicians in performing all duties and provided technical expertise to training programs.
- Reviewed all training requirements and performed troubleshoot on process.

Education:

Bachelor's Degree in Computer Science Ozarka College, Melbourne, AR

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