
TECHNOLOGY ANALYST RESUME

Job Objective:

Seeking the position of Technology Analyst in an esteemed organization.

Highlights of Qualifications:

- Sound knowledge in developing business process flows (Visio)
 - Profound knowledge of customer-centric philosophy in gathering requirements and delivering products
 - Excellent analytical and critical thinking skills
 - Ability to negotiate conflicts with successful resolution
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Professional Experience:

Technology Analyst
Technology Service Partners, Inc., Colorado Springs, CO
August 2005 – Present

- Handled and managed unresolved issues relating to IP docketing system, IP document assembly system and IP electronic filing.
- Coordinated with attorneys and staff regarding best practices and requirements.
- Conducted and performed ongoing review and analysis of existing technology.
- Ensured current systems are used to their full potential.
- Planned, conducted and participated in special studies and task forces.
- Collected, documented, reviewed and refined technology requirements.

Technology Analyst
Canon USA, Inc., Colorado Springs, CO
May 2000 – July 2005

- Performed research and analysis of data derived from multiple and specialized databases.
 - Conducted and performed interviews with stakeholders.
 - Analyzed and determined requirements and developed functional specifications.
 - Documented all issues related to system requirements and business rules.
 - Reviewed, analyzed and presented all change requests to the project manager.
 - Reviewed deliverables, ensured documentation and software are delivered on-time
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Education:

Bachelor degrees in Computer Sciences
University of California, Los Angeles, CA

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