Technology Consultant Resume

Job Objective

To obtain a Technology Consultant position that will allow me to utilize my skills and has potential for growth.

Highlights of Qualifications:

- Remarkable experience in implementing network applications
- Solid understanding of application and infrastructure hosting and monitoring; and client-side troubleshooting techniques
- · Ability to identify technical solutions that balance functionality, effort, and risk
- · Wide knowledge of marketplace changes, technology changes, and client businesses
- · Good knowledge of WAN and LAN network architecture
- Ability to analyze, design and develop of fully integrated technology solutions
- Deep knowledge in troubleshooting tools and techniques, Disaster Recovery Planning Implementation cutover planning, and Custom Report design and programming
- Strong verbal and written communication skills
- · Amazing ability to apply technology and consulting to solve a client business problem

Professional Experience:

Technology Consultant EMC, Hilton Head, SC August 2005 – Present

Responsibilities:

- Analyzed customer's business objectives.
- Gathered information from customers that enabled the sales team to be more effective and responsive to customer needs.
- Configured solutions and provided business value to customers and prospects.
- · Developed technical aspects of sales campaigns.
- Completed pre-site documentation.
- Identified customers need and developed and proposed technology solutions.

Technology Consultant Kronos, Hilton Head, SC May 2000 – July 2005

Responsibilities:

- Developed technical strategies and server architectures for customer Workforce Central implementations based on the analysis of customer business goals, objectives, needs and existing systems infrastructures.
- Installed, tested, documented, and troubleshoot Workforce Central software installations.
- Delivered consulting service offerings to Workforce Central customers requiring ongoing support.
- Participated in sales and proposal presentations.
- Coordinated with technical and non-technical individuals at various levels of customer organizations.
- Resolved various issues through evaluation of identifiable factors.

Education:

Bachelor's Degrees in Computer Science J. F. Drake State Technical College, Huntsville, AL

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