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## Telecom Operations Manager Resume

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### Job Objective

To obtain Telecom Operations Manager Position with an established company where I can further boost my career in this field.

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### Highlights of Qualifications:

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- Experience in managing VoIP services, developing and maintaining CCVP technologies and managing all vendors
  - Expertise working in multi level telecom environment
  - Huge knowledge of voice telecom system principles and procedures
  - Outstanding knowledge of Microsoft applications
  - Remarkable ability to work on varied telecommunication services and products
  - Ability to multitask and prioritize work
  - Amazing communication skills
  - Exceptional skills to understand various technologies related to communication systems
  - Proficient in PBX suite and telecom project management
  - Sound understanding of all telecom service delivery models
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### Professional Experience:

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Telecom Operations Manager  
Cybercoders, Memphis, TN  
October 2008 – Present

- Developed network and monitored all installation and maintenance work of central office and customer equipments.
- Maintained technical equipments in communication facility.
- Initiated development of capital budgets for all ongoing projects for network fiber and equipments.
- Coordinated with cable personnel and oversaw working of all network related activities.
- Determined project objective to be followed by subordinates.
- Handled technical requirements for network and ensured implementation of necessary procedures.
- Assisted outside vendors in all telecom related work.
- Supervised working of technical personnel and administered network operations.

Telecom Operations Analyst  
SAVVIS Inc., Memphis, TN  
August 2003 – September 2008

- Provided services to clients and monitored everyday working of activities.
- Developed infrastructure and applications for telecom networks according to prescribed standards.
- Coordinated with various teams and provided resolutions to all architecture issues on network.
- Managed all technology problems and researched its resolution.
- Monitored working of networks performed analysis and performed capacity planning on system.

Telecom Operations Engineer  
Blue Fin Technologies Group, Memphis, TN  
May 1998 – July 2003

- Developed and maintained infrastructure for telecom operations.
  - Coordinated with telecom services department and provided IT solutions according to business needs.
  - Prepared necessary documentations for procedures, analyzed events and performed troubleshoot on processes.
  - Reviewed all designs of Telecom infrastructure industries and its various business requirements.
  - Planned resources required for projects and ensure its efficiency.
  - Assisted in resolving all complex problems and escalated issues if necessary to seniors.
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### Education:

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Bachelor's Degree in Mechanical Engineering  
New School University, New York, NY

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