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## Usability Analyst Resume

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### Job Objective

To secure a position as Usability Analyst with a well established organization.

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### Highlights of Qualifications:

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- Ability to understand the needs of customers
  - Ability to organize and manage multiple priorities
  - Proficient with UI designs and documenting rules and behaviors
  - Ability to analyze testing sessions and write usability reports
  - Ability to plan and execute usability tests
  - Excellent analytical and critical thinking skills
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### Professional Experience:

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#### Usability Analyst

CHI Systems, Inc., Dallas, TX

August 2005 – Present

- Interacted and collaborated with other members of the product development teams.
- Reviewed and processed existing business processes.
- Mapped them against the packed solutions to identify any gaps in usability.
- Performed and conducted usability testing, rapid iterative usability testing and more in-depth validation.
- Developed and prepared innovative strategies to answer research questions with limited resources.
- Designed research protocols and prepared research plans.

#### Usability Analyst

Knowledge Learning Corporation, Dallas, TX

May 2000 – July 2005

- Conducted interviews and provided process and product analysis to gather functional requirements.
  - Provided detailed design of UI for a variety of projects.
  - Analyzed and verified requirements for completeness, consistency, comprehensibility.
  - Processed and technology concerns to achieve implementable solutions to business problems.
  - Created and prepared process models, specifications, diagrams.
  - Researched, reviewed and analyzed the effectiveness and efficiency of existing process assessment processes.
  - Developed strategies for enhancing these processes.
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### Education:

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Bachelor degrees in Computer Science

University of California, Berkeley, CA

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